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## Who can I ask for help?

Jelena - 2024-07-02 - [About our platform & courses](#)

If you need help, you're at the right place! If you have general questions about the European Schoolnet Academy, please check the other questions in this FAQ.

For specific questions about a course, please check with your fellow course participants, for example in the Facebook group.

If you still have a question or technical issue, [please contact our helpdesk](#), and we will do our best to help you